

# CHL Risk Register summary

Report Type: Risks Report

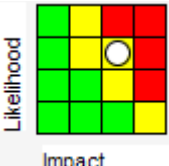
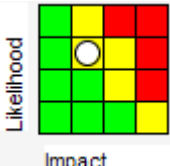

Report Author: Paul Dudley

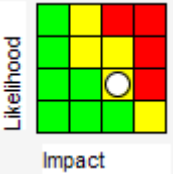
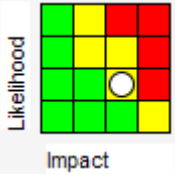
Generated on: 18 March 2015

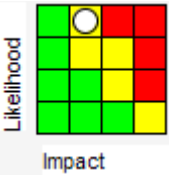
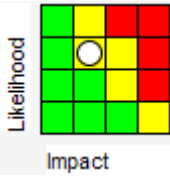


## Risk Traffic Light: Red 1 Amber 3

Risk No, Title, Department	Description (Cause, Event, Impact)	Current Risk Score	Risk Owner	Risk update	Target Risk Score	Target date	Risk Trend		
CHL TBM 001 <b>The effect of terrorism on the tourism business at Tower Bridge &amp; Monument</b> Department of Culture, Heritage and Libraries	Terrorism on the tourism business would have a devastating effect on visitors into the City of London, both financial and reputational.		16	Jamie Bottono	There are multiple CCTV cameras covering Tower Bridge, the approach to the ticket office and the Monument. We maintain good relations with both the City Police and Metropolitan Police who respond quickly to any call outs. Security/Visitor staff have completed Project Griffin training and a procedure on dealing with suspect packages and reporting suspicious behaviour is also part of their training.		16	31-Mar-2016	

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CHL GL 001 <b>Risk of flooding in lower ground levels high value storage areas at Guildhall Libraries.</b> Department of Culture, Heritage and Libraries	Flood or water/sewage damage to high value collections in lower ground storage areas could be significant financially and to our reputation. Burst pipes/leaks have occurred over the years.		12	Alan Day	Library basement and sub basement areas have water/sewage pipes running through them. Plastic sheeting has been deployed on all stacks in key areas; trays and PPE are available and staff are conservation trained to deal with immediate disaster recovery processes.		6	31-Mar-2016	

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CHL GAG 001 <b>Partial insurance of collections held within the Department's premises</b> Department of Culture, Heritage and Libraries	Our historic and cultural collections held on CHL premises are of multi-million pounds in value. As an organisation we take the view that we insure the collections according to risk, historical events and site security. Vandalism such as the decapitation of a statue/destruction of a painting could occur.		8	Margaret Jackson	Insurance policies are up to date. Valuations take place of collections loaned and borrowed where required. External specialist risk assessors are involved at both LMA and the Art Gallery and confirm we are operating at an industry standard.		8	13-Mar-2016	↔

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CHL PP 001 <b>Loss of IT at multiple public facing sites in the department</b> Department of Culture, Heritage and Libraries	IT failures from lack of system/software maintenance and upgrades resulting in public condemnation, especially on social media of our services.		8		Amended to Departmental level risk.		6	09-Dec-2015	